

# In February you said:

- All good, no change required
- Please can you have free Wi-Fi, the NHS one never works. Thanks.
- Nothing all good. Best Practice in UK.
- Earlier afternoon appointments
- Possibly more appt slots

# The Surgery's Response:

- **We have no control over the Wi-Fi but have escalated your comments to the provider.**
- **Our registrar has appointments to book earlier in the afternoon. These can be booked online or by contacting reception.**
- **All our doctors are working at full capacity so are unfortunately unable to provide more appointments slots.**
- **Thank you for your comments, they are always valuable and help us to continue to improve our service.**